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Address 1
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City, ST 00000
<BarCode>

PCSB Bank System Conversion: **Friday, February 17, 2023**

Dear Valued Customer,

We are pleased to share some exciting details with you about our upcoming system conversion. As part of our recent merger with Brookline Bancorp (Brookline), we will be migrating to Brookline's system beginning on **Friday, February 17, 2023**. The system conversion will be completed on **Tuesday, February 21, 2023**. During this time frame, online access to your accounts may be limited – as further detailed in this mailing. Following the system conversion, you will have access to enhanced personal and business banking products along with a new and improved online and mobile banking experience.

What you need to know.

At PCSB Bank, we are committed to making the conversion experience as smooth as possible for you. Please carefully review the following documents, which contain important information about the conversion and your new account terms and conditions.

- **Account Summary:** an overview of the changes to your account(s).
- **What to Expect and When Guide:** overview of what will happen and when during the system conversion weekend.
- **Online & Mobile Banking Overview:** a guide to help you prepare for updates to online and mobile banking.
- **Product & Services Guide:** overview of the enhancements being made to PCSB Bank's products and services.
- **Deposit Account Agreement:** PCSB Bank's updated account terms and conditions.

We're here for you.

Our teams will be available to assist you throughout the conversion weekend and beyond. We have created a dedicated webpage, **PCSB.com/Conversion** to help answer any questions you may have. You may also contact your local PCSB Bank branch. As part of our new services, we are launching a new call center, which will be available to you beginning on **February 6, 2023**, at **888-808-4700**.

Thank you for your continued support of PCSB Bank. We value your relationship and are here to serve you.

Sincerely,

Michael P. Goldrick
President and Chief Executive Officer, PCSB Bank

Questions? Visit **PCSB.com/Conversion** or contact your local PCSB Bank branch.

